



## **Relationship Management Supervisor (03 Positions)**

**Closing Date: 26<sup>th</sup> March 2019 | Apply to [chea.vanna@sathapana.com.kh](mailto:chea.vanna@sathapana.com.kh)**

### **Locations:**

- **Main Banch (01)**
- **Krong Paoy Paet Branch (01)**
- **Preah Sihanouk Provincial Branch (01)**

### **Responsibilities**

- Review, analyze and examine loan decision making in accordance with Sathapana bank's policy and procedure to ensure the quality of both credit and loan disbursement against all types of risks
- Monitor the settlement of loans repayments and analyze the credit reports including clients' collateral with individual Relationship Management Assistant by ensuring the accurate credit quality reporting
- Lead the RMA team in reviewing, analyzing, and making the decision on the amount of clients' loan attached with asset to ensure the effectiveness of loan disbursement that not adversely affect the communities
- Oversee and managing branch performance on credit loan by strengthening an individual credit agent's productivity and support all challenges RMAs and RMOs face at the real practice
- Participate, observe, and study the credit loan market in the operational areas by analyzing the strengths, weaknesses, opportunities and constraints of branch's operations to ensure the effective leading of promoting activities of Sathapana Bank's services and products
- Assist branch manager in distributing information both internally and externally to Relationship Management Assistants and Officers through meetings
- Support branch manager by observing, planning and coaching the poor performers at branch to ensure the employees' capacity development

### **Qualifications**

- Bachelor's degree in Business Administration, Management, and other related fields
- At least 3-year-experience in banking industry related to credit loan management
- Knowledge of industry rules, regulations, and good at results driven attitude
- Good at management skills, outstanding organization, strong customer service, written and oral communication skills
- Good at both English user and computer literacy

### **How to apply**

- Interested candidates are encouraged to submit the updated CVs to [job@sathapana.com.kh](mailto:job@sathapana.com.kh) or [chea.vanna@sathapana.com.kh](mailto:chea.vanna@sathapana.com.kh)
- For more information, please contact us via 096 351 2222/ 096 958 7777/ 096 258 0666 or go to [www.sathapana.com.kh](http://www.sathapana.com.kh)