



## Senior Digital Operational Excellence Officer

Deadline: 30<sup>th</sup> June 2019 | Apply to: [Sok.Socheat@sathapana.com.kh](mailto:Sok.Socheat@sathapana.com.kh)

### Location

- Head Office (02 Positions)

### Responsibilities

- Support in development and update the digital banking operation manual, procedure and policy to ensure the streamline processes and seamless experience to improve the effectiveness and efficiency of digital banking operation.
- Drive automation and straight –Thru- Processing for operations and efficiency.
- Ensure all services delivered comply with Sathapana Bank Strategy, policies, process and standards with internal and external regulatory requirements.
- Manage daily operation of digital banking transaction which including settlement and dispute of digital product as well as alliance partnership.
- Closely work with relevant stakeholder to ensure all the required procedure are properly in place.
- Develop strong relationship with operation, risk and compliance stakeholders.
- Perform other tasks assigned by Department Head.

### Qualifications

- Degree or relevant professional qualification in Business, Accounting, Economics, Management or with relevant working experience in this area.
- At least 2 years experienced in banking or related field.
- Sound good knowledge in Digital Banking Service within financial institution.
- Ability to multi-task and strong organization skills is essential.
- Good Communication skill and strong team player.
- Fluent in verbal and written English.

### How to apply

- Interested candidates are encouraged to submit the updated CVs and Cover Letters to [job@sathapana.com.kh](mailto:job@sathapana.com.kh) or [Sok.Socheat@sathapana.com.kh](mailto:Sok.Socheat@sathapana.com.kh)
- For more information, please contact us via 096 958 7777 / 096 418 2222 or go to [www.sathapana.com.kh](http://www.sathapana.com.kh)