



## Self-Service Terminals Assistant

Closing Date: 30<sup>th</sup> April 2019 | Apply to: [Sok.Socheat@sathapana.com.kh](mailto:Sok.Socheat@sathapana.com.kh)

### Location

- Head Office (01 Position)

### Responsibilities

- Install and maintain ATM machines, POS terminals infrastructure throughout the nationwide branches.
- Ensure the UPS/batteries for every ATM machines, POS terminals, NCC ... etc. are in good conditions and capable supply power in case power issue happen.
- Ensure the ATM machines, POS terminals, NCC ...etc. work properly and able to record logs and capture images effectively.
- Develops practical procedures and guidelines on how to use and manage those stuffs for end users at both HQ and branches.
- Provides effective training to end users who are authorized to access those stuffs.
- Install and configure Host Security Module (HSM) for ATM and card management system.
- Arranges and enables new Terminal Master Key (TMK) generation for authorized staff to generate new keys for new ATM and POS.
- Arranges and enables HSM key generation for any related system that require key injection.
- Provides a prompt and effective support to the end users.
- Performs troubleshooting as required. Such as effort lead problem-solving often involving outside vendors and other support personnel.
- Ensure PCI compliance as well as internal and external audit.

### Qualifications

- Bachelor/Master Degree in Information Technology, Information Security, Cyber security, or related field
- Other qualification on terminal hardware installation and administration is a plus
- At least 1 year of experience related ATM, POS Terminal, HSM and NCC device and ATM Operation.
- Basic concepts in switching system, ISO message 8583 and NDC/DDC.
- Good English communication skills on both verbal and written.
- Be proactive and good team work.
- Customer service orientation skill
- Communication skills - verbal and written

### How to apply

- Interested candidates are encouraged to submit the updated CVs and Cover Letters to [job@sathapana.com.kh](mailto:job@sathapana.com.kh) or [Sok.Socheat@sathapana.com.kh](mailto:Sok.Socheat@sathapana.com.kh)
- For more information, please contact us via 096 958 7777 / 096 418 2222 or go to [www.sathapana.com.kh](http://www.sathapana.com.kh)