



ធនាគារ ស្ថាបនា
SATHAPANA BANK

Assistant, Self Service Terminal

Based in Phnom Penh, Cambodia.

Closing Date: 24th August 2020

Responsibilities

- Install and maintain ATM machines, POS terminals infrastructure throughout the nationwide branches
- Ensure the UPS/batteries for every ATM machines, POS terminals and NCC are in good condition and capable supply power in case power issue happen
- Ensure the ATM machines, POS terminals and NCC work properly and able to record log and capture images effectively
- Develop practical procedures and guidelines on how to use and manage those stuffs for end users at both HQ and branches
- Provide effective training to end users who are authorized to access those stuffs
- Install and configure Host Security Module (HSM) for ATM and card management system
- Arrange and enable new Terminal Master Key (TMK) generation for authorized staff to generate new keys for new ATM and POS
- Arrange and enable HSM key generation for any related system that require key injection
- Provide a prompt and effective support to the end users
- Perform troubleshooting as required such as effort lead problem-solving often involving outside vendors and other support personnel
- Ensure PCI compliance as well as internal and external audit

Qualifications

- Bachelor's Degree in Information Technology, Information Security or related degrees
- Other qualification on terminal hardware installation and administration is a plus
- At least 1 year of working experience related ATM, POS Terminal and ATM Operation
- Customer service orientation and good communication skill
- Good at English and Microsoft Office (Words, Excel and PowerPoint)

To Apply

- Interested candidates are encouraged to apply via job@sathapana.com.kh
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>