



**ធនាគារ ស្ថាបនា**  
SATHAPANA BANK

## Assistant, Digital Channel System

Based in Phnom Penh, Cambodia.

Closing Date: 28<sup>th</sup> August 2020

### Responsibilities

- Administrate on the current digital banking systems (IB/MB), middleware and any other digital related system etc.
- Implement new digital banking functionalities on top of the existing functionalities and any other third-party integration project
- Handle with vendor's technical supports on issues rectification
- Implement or develop middleware systems in order to effectively manage the integration between the core banking system and other third-party system
- Implement new digital-related projects as per assigned by the unit manager
- Provide second-level support to the call center or the business team
- Administrate on the bank's website, enhance as well as implementing new related projects, such as chat or any other useful functionalities to be appeared publicly on the website
- Perform troubleshooting as required such as effort to lead problem-solving by involving outside vendors and other support users

### Qualifications

- Bachelor's degree in Information Technology, Information Security or related degrees
- At least 1 year of working experience related to digital banking system, web and mobile application development
- Customer service orientation and leadership skill
- Good at English and Microsoft Office (Words, Excel and PowerPoint)

### To Apply

- Interested candidates are encouraged to apply via [job@sathapana.com.kh](mailto:job@sathapana.com.kh)
- For more information, please contact us at 023/ 081 999 010/ 096 257 9666 or go to <https://www.sathapana.com.kh/careers/job-opportunity/>